#### RAPPAHANNOCK EMS COUNCIL BOARD OF DIRECTORS MEETING

Spotsylvania Department of Fire, Rescue, and Emergency Management, Station 1
December 11, 2019

#### **Board Members Present:**

#### John Brandrup, At-Large Mark Crnarich, At-Large Scott Davis, City of Fredericksburg Susan Dietrich, Caroline County Kevin Dillard, At-Large Pat Fitzgerald, Westmoreland County Mark Garnett, Caroline County Donald Gore, Rappahannock County Mike Grubb, Spotsylvania County Mary Hart, Fauquier County Phyllis Hurlock, Culpeper County Mike Jones, City of Fredericksburg Lori Knowles, Stafford County Jeffrey McClure, Stafford County Fred Messing, At-Large David Moody, King George County Maurice Moody, Orange County Joseph Williams, Fauquier County

#### **Board Members Excused:**

Jack Atkins, Rappahannock County David Garvin, King George County William Harrington, Spotsylvania County William Ooten, Culpeper County Dr. Tania White, Regional Medical Director

#### **Board Members Absent:**

R.J. Arft, At-Large Nathan Mort, Orange County Louise Rollins, At-Large

#### **Staff Members Present:**

Margot Moser, Office Manager Wayne Perry, Executive Director

#### **Guests:**

Leddyanne Dell, Virginia Office of EMS, Regional Education Coordinator Adam Harrell, OEMS, Associate Director Narad Mishra, OEMS, Epidemiologist Tim Perkins, OEMS, Division Manager Christina Rauch, Mary Washington Healthcare, EMS Coordinator Vincent Valeriano, OEMS, Epidemiologist

#### **Agency Presentation:**

Chief Cullinan gave a presentation about the history of the Spotsylvania Department of Fire, Rescue, and Emergency Management. The volunteer fire department was first formed in Spotsylvania in 1947. Chancellor VFRS was established in 1956 and Spotsylvania VRS was established in 1974. Spotsylvania County Fire Rescue and Emergency Management was first established in 1981 because of the growth of the area with the addition of the Spotsylvania Mall. Emergency Medical Services were added in 1989.

The County covers about 400 square miles containing a population of 135,000 - 140,000. The department has 240 career staff, including office staff, and 11 non-sworn personnel.

Fire Rescue and Emergency Management partners with the volunteer agencies to staff 11 stations 24/7. The department requires firefighters to obtain ALS certification within 4.5 years through an internal paramedic training program in order to ensure all patients receive the highest possible level of care. In 2019, the department responded to roughly 19,000 calls, annually transporting 9,000 – 9,500 patients.

#### Call to Order:

The meeting was called to order by President Kevin Dillard at 7 PM at Spotsylvania Department of Fire Rescue and Emergency Management, Station 1.

#### **Approval of minutes:**

Minutes for the October 16, 2019 meeting approved as presented.

#### **Public Comments/Presentations from Guests:**

Presentation from Vince Valeriano regarding the 2019 EMS Provider Mental Health Survey. See attached presentation for data points.

#### President's Report—Kevin Dillard

#### **Grant Committee:**

FARC received 112 grant requests totaling \$14.3 million; \$4.2 million was awarded. The Council's agencies did excellent work with the grants submitted and awards will be announced on January 1.

Kevin sent a letter to the Governor and some state senators on behalf of the Council regarding state trauma funding and changes to the budget. Please see attached response.

The FY 2019 Annual Report has been distributed to the board for review. Bud Moody made a motion to approve, seconded by John Brandrup. Motion carried.

#### **ACTION ITEM—FY19 Annual Report**

**APPROVED** 

The COOP plan is up for annual review. No changes were suggested at this time. Motion to approve from John Brandrup, seconded by Fred Messing. Motion carried.

#### ACTION ITEM—COOP Plan

**APPROVED** 

Kevin introduced the board to Leddyanne Dell, the new Regional Educator employed by OEMS for planning district 16. She has served with Alexandria Fire for 19 years and was hired by OEMS in October. This position is intended to enhance CME offerings in the area and help each jurisdiction provide evidence-based teaching for category 1 continuing education. Topics will be informed by epidemiology and agency preferences. Kevin

welcomed Leddyanne; she may be contacted via e-mail at <a href="leddyanne.dell@vdh.virginia.gov">leddyanne.dell@vdh.virginia.gov</a>. Kevin also announced the new program representative assignments. That information is available on the Council website and was also distributed prior to the meeting.

Kevin gave a recap of the progress with the Regional Office of the Virginia Office of EMS project. The ad hoc committee, formed from the Executive Committee and the chairs of Strategic Planning and Personnel Committees, has been working hard with the Office of EMS to come to an agreement. Kevin thanked the staff from OEMS for being so responsive and helpful. The final agreement was distributed to the board prior to the meeting. John Brandrup made a motion to approve the agreement as presented, with a second from Lori Knowles. Motion carried unanimously.

#### ACTION ITEM—Proposed Regional Office of EMS Agreement APPROVED

Kevin introduced Tim Perkins and Adam Harrell. Tim updated the board on some of OEMS's programs; EMS Officer 1 was taught at the 2019 Caroline County Fire School and will be offered again this coming year. The Standard of Excellence Program is also being shored up and they are looking for more applicant agencies operating above and beyond the regulation standards.

The Mobile Integrated Healthcare / Community Paramedicine Committee Workgroup met last week. They have developed a whitepaper explaining the background of MIH/CP and "application"/notice of intent for agencies intending to launch a program. This is not an approval process; the needs of each community are very different and each program will need to be developed with heavy OMD involvement. There will need to be future changes to EMS regulations to keep up with the development of the field as well.

Adam Harrell stated that the Office of EMS is excited for the partnership with REMS and that he is available to assist with questions. He also reiterated that the call for presentations for next year's Symposium is open. This year's Symposium was the largest EMS conference in the nation as far as education is concerned. The largest conference by attendance was EMS World Expo; OEMS will be partnering with EMS World next year. They are sponsoring Symposium and offering a registration discount for EMS World for VA providers.

The state is transitioning to using Fieldprint for fingerprinting needs and Adam wanted to clear up some misconceptions. The previous practice was to get fingerprinting cards from the Councils, get printed by local law enforcement, then mail the cards to OEMS. Now the cards will come from Fieldprint. Providers may go to a Fieldprint location, but will not have to as Fieldprint will also mail cards with prepaid envelopes. Providers will return cards to them for processing. This should cut down on the delay in processing cards and will not significantly change the general process for agencies and providers.

The state also has a contract with Bob Page to provide CE and are working on a process for localities to request his services. The aim is for him to teach for the largest audiences possible, but he will be available to everyone.

The state is also looking at a replacement for the EMSAT program. They are hoping to create live real-time, synchronous education online so that providers may be able to take courses from the comfort of their own home or at remote sites with educator interaction.

Beginning in 2020, the state has signed on with National Registry to participate in national research. There is a large team of researchers at National Registry that will be able to provide insights about Virginia specifically. Some topics to be addressed are workforce retention, continuing education requirements, mental health, etc.

#### Vice President's Report—Donald Gore

No report.

Secretary—Mark Crnarich

#### Performance Improvement:

The committee will meet again on January 9. Some regional data was included in the Board Dropbox prior to the meeting, including average time on scene to destination. The amount of time spent with patients ranges from 22 minutes to over one hour. The limits of this range correspond with distance from hospitals. The Council also receives limited distribution Narcan reports which show that our service area falls right around the middle as far as distribution numbers throughout the state.

#### **Treasurer's Report**—John Brandrup

Financial statements were sent out prior to the meeting. The Council has found an auditor; work will begin in January and we have requested they file an extension for the 990.

#### Finance Committee:

The Planning District 16 funding application needs to be approved by the board. Fred Messing made a motion to approve as presented, seconded by Jeff McClure. Motion carried.

#### **ACTION ITEM—PD 16 Funding Application**

**APPROVED** 

#### Guidelines and Training Committee:

The committee met in October and made revisions to the committee charter. The committee recommends a reduction of meetings from bimonthly to quarterly, and the

establishment of a quorum of three members. There was some discussion from the board whereupon it was agreed that membership quorum should be revisited. David Moody made a motion that the revised meeting dates be accepted with the understanding that the question of quorum will go back to the committee. Motion seconded by Fred Messing. Motion carried.

#### **ACTION ITEM—GTC Charter Revisions**

**APPROVED** 

#### **Committee Reports**

Medical Direction Committee: Wayne Perry for Dr. Tania White

Pre-filled epi syringes are still on shortage and proving a large inconvenience; currently epi kits are being issued instead of epi syringes. There are no other new developments regarding medication shortages. The Protocol Subcommittee is currently working on the three year update of the protocols.

Wayne stated that flu season is in full swing and everyone should be getting vaccinated.

#### Personnel Committee: Chief David Moody

The committee is currently working on handling the transition to state partnership, including consideration regarding what to do about compensating for leave, the provision of benefits, and IRAs. The Council will have a seat at the table with the hiring committee for the state FTE positions to be offered and the committee is currently reviewing materials regarding the transition.

#### Strategic Planning: Fred Messing

The Strategic Planning committee had a teleconference last month to be briefed of the ad hoc committee's progress on the Regional Office of EMS process. Kevin thanked the ad hoc committee for their work, and Fred thanked Kevin and the staff from OEMS.

#### Heart and Stroke Committee: Lori Knowles

The committee held an informational meeting a couple weeks ago. The charter is due for an update in March, and the committee will be reviewing data provided by the Performance Improvement Committee.

#### State EMS Advisory Board: Lori Knowles

The state EMS plan for 2020-2022 was approved by the Governor's Advisory Board and is going to the Board of Health for final approval. Updates to the Scope of Practice are also upcoming.

Representatives from Virginia Beach did a presentation regarding a shooting in the area and lessons learned.

#### **Staff Report**—Wayne Perry

#### HR/Personnel and Funding Updates

• The council continues to use the electronic timesheet program. Details are also now included in the Council's OEMS quarterly report to identify areas of work and quantities of manpower devoted to specific projects. If you have questions about a specific project or work that we do for your jurisdiction please talk with Wayne.

#### Regional EMS System

- The regional awards program is seeking nominations throughout the year and currently accepting applications for 2020. If you have someone who would be a worthy candidate, please e-mail Vivian at <a href="wdelts@vaems.org">wdelts@vaems.org</a>. The staff has chosen a date: June 16, 2020.
- The regional MCI drill for 2019 was hosted by Fredericksburg Fire Department and occurred November 3. The AAR and documentation for lessons learned are being compiled and will be available soon. We would like to see a parallel event for PD9! If you are interested in hosting an event or participating, please let Wayne know.
- The CISM Team Therapy Dogs and Chaplains were recognized at the Governor's EMS Awards at Symposium.
- Various documents from Northern and Northwest Hospital Coalition events and meetings are available in the drop box.
- A safety and awareness warning was issued regarding alterations in the packaging and preparation of Fentanyl products and derivatives. The REMS Council encourages you to participate in the Virginia Fusion Center Network to receive timely safety updates.
- Several current regional PI data reports are available in DropBox.
- The Virginia Fusion Center has reported that ransomware malware with signatures consistent with Clop (aka CloP) has been observed infecting networks in higher education organizations in Louisiana.
- The staff is participating in the Virginia Opioid Addiction and Virginia Palliative Care ECHO Tele-clinics sponsored by VCU, UVA, and Carillion. The goal of the biweekly sessions is to present evidence-based methods to support recovery from opioid use disorders and relate how to integrate these methods with medication therapy. Some of the presentations and materials are included in the Drop Box.

#### Training and Program Updates

• Training announcements are listed on the REMS website and FaceBook page, as well as provided in updates via social media. Please encourage providers to follow us on Twitter, like us on FB, and check the website periodically.

- REMS has provided 31 National Registry test sites CY 2019 schedule is complete and we are evaluating dates and needs for CY 2020.
- We continue to offer Stress First Aid training. Please contact Wayne to schedule.
- The Council is interested in partnering with agencies on stop the bleed courses. If you
  have personnel or events please let us know; we have training equipment and
  supplies.
- The REMS Council has partnered with the Virginia Center on Agency, Geriatric Education Center at VCU with plans to provide EMS providers with POST, DDNR, and end-of-life education.
- The REMS Council hosted the PER-211 medical management of CBRNE course through Texas A&M in Stafford County. We had more than 40 participants register for the 2-day training course.

#### EMS at the National Level

- The national database for sentinel and near-sentinel EMS events is up and ready to receive information. There is information about the E.V.E.N.T. program in an attachment on the e-mail and the reports are accessible through the REMS Council website as well. The 2nd quarter 2018 Patient Safety Report and Violence Against Paramedics Report is published on their site, here is the link to the Third Quarter Patient Safety Event Report.
- The strategic and regional approach to critical medication shortages webinar video, put out by HHS ASPR and ASTHO is available online and a link to the slides for the presentation are available. Updates from HHS ASPR are available in their TRACIE communication, and several ASPR newsletters have been posted in the staff report and Drop Box.
- The NAEMT annual report is linked in the staff report. Earlier this year, NAEMT conducted a survey of members to understand what agencies were doing to prevent and respond to acts of violence against their personnel. The results of this survey have just been published in the NAEMT National Report on Violence Against EMS Practitioners. This report provides a very clear picture of this ongoing challenge and provides recommended actions that EMS agencies can take to protect and support practitioners.
- H.R. 1309 (Workplace Violence) passed in the House of Representatives on November 21. It's now moved over to the Senate for action.
- The NHTSA Office of EMS has published the EMS Agenda 2050 and the Education Agenda for the Future. This document portrays a vision for the future of EMS along with companion documents of the updated National EMS Scope of Practice Model and the National Model EMS Clinical Guidelines. These documents will be woven into the regional committee structures as well as the strategic planning moving forward.

#### EMS at the State Level

• A link to the latest VPHIB data submission and validity score reports, including agency compliance with VPHIB data reporting, is included in the staff report.

- Regional Director's Group met in Richmond last week. We had a work session with OEMS and are collaborating on projects to increase communications and efficiency of EMS programs throughout the region. We plan to meet again in March after the GA session.
- The next meeting of the Health and Human Services Sub-panel will be January 7, 2020 in Henrico.
- The VSSTF Collaborative Group met 11/12/19 and discussed EMS LVO Triage and transport to the nearest MT capable center. It appears that most EMS agencies across the Commonwealth are utilizing a stroke triage scale that takes into account an LVO, but only a handful are using this information to make transport decisions to an MT capable facility. The goal is for every EMS agency to use an LVO triage scale for evaluation and transport. EMS agencies that are utilizing this to make transport decisions have varying timeframes, which led to a discussion about timeframe. They will be researching this topic and discussing what evidence-based tools are available to help with determining a timeframe during the next meeting. Documents from this meeting are available in the drop box.
- The VSSTF is planning to send out a survey to the EMS agency super-user, please be on the lookout for this and respond to provide data for our region. Additional documents are available in the drop box.
- Our next regular RDG meeting will be at the beginning of February. The meeting
  minutes from our last meeting are available in DropBox. A copy of the last Office of
  EMS Quarterly report is included in dropbox and previous reports are available here.
- The REMS Council is participating on the Medical Direction Committee MIH-CP workgroup; the next meeting will be January 2020. Previous meeting minutes are available here.

#### OEMS Updates:

- There is a new map depicting the EMS Program Representative coverage area available in the drop box.
- 2019 Educator Updates have been scheduled. The schedule may be found on the OEMS website and the REMS CE calendar.

#### **Unfinished Business:**

No unfinished business.

#### **New Business:**

No new business.

**Adjournment:** The meeting adjourned at 8:29 PM.

**Next Meeting:** The next meeting will be held at 7 PM on February 19, 2020, at a

to be determined location.



### COMMONWEALTH of VIRGINIA

#### Office of the Governor

Aubrey L. Layne, Jr. Secretary of Finance

November 13, 2019

Mr. Kevin Dillard President Rappahannock Emergency Medical Services Council, Inc. 435 Hunter Street Fredericksburg, Virginia 22401

Dear Mr. Dillard:

Thank you for your correspondence regarding the biennial budget and funding for the Trauma Fund. I am writing to notify you that I have shared your request with the appropriate staff members so that it can be placed on the list of requests to be reviewed.

Thank you again for contacting us regarding this matter. Please contact my office if you have any questions.

Sincerely,

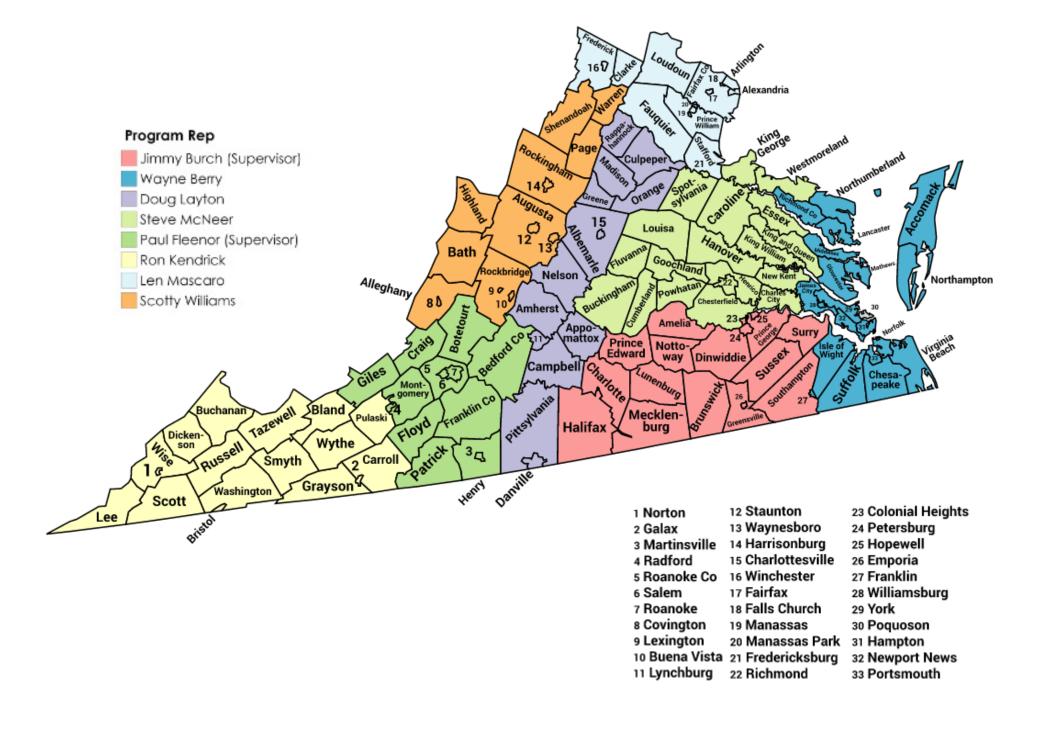
June Jennings

Deputy Secretary of Finance

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## **Program Representatives**

| Jimmy Burch      | Doug Layton     | Steve McNeer   | Wayne Berry    | Paul Fleenor   | Ron Kendrick   | Scotty Williams  | Len Masc   |
|------------------|-----------------|----------------|----------------|----------------|----------------|------------------|------------|
| Supervisor       |                 |                |                | Supervisor     |                |                  |            |
|                  |                 |                |                |                |                |                  |            |
| Counties:        | Counties:       | Counties:      | Counties:      | Counties:      | Counties:      | <b>Counties:</b> | Counties   |
| Amelia           | Albemarle       | Buckingham     | Accomack       | Botetourt      | Bland          | Alleghany        | Arlington  |
| Brunswick        | Amherst         | Caroline       | Gloucester     | Craig          | Buchanan       | Augusta          | Clarke     |
| Charlotte        | Appomattox      | Charles City   | Isle of Wight  | Floyd          | Carroll        | Bath             | Fairfax Co |
| Dinwiddie        | Bedford         | Chesterfield   | James City     | Franklin Co    | Dickenson      | Highland         | Fauquier   |
| Greensville      | Campbell        | Cumberland     | Lancaster      | Giles          | Grayson        | Page             | Frederick  |
| Halifax          | Culpeper        | Essex          | Mathews        | Henry          | Lee            | Rockbridge       | Loudoun    |
| Lunenburg        | Greene          | Fluvanna       | Middlesex      | Montgomery     | Pulaski        | Rockingham       | Prince Wi  |
| Mecklenburg      | Madison         | Goochland      | Northampton    | Patrick        | Russell        | Shenandoah       | Stafford   |
| Nottoway         | Nelson          | Hanover        | Northumberland | Roanoke Co     | Scott          | Warren           |            |
| Prince Edward    | Orange          | Henrico        | Richmond Co    |                | Smyth          |                  | Cities:    |
| Prince George    | Pittsylvania    | King and Queen | York           | <u>Cities:</u> | Tazewell       | <u>Cities:</u>   | Alexandri  |
| Southampton      | Rappahannock    | King George    |                | Martinsville   | Washington     | Buena Vista      | Fairfax    |
| Surry            |                 | King William   | <u>Cities:</u> | Radford        | Wise           | Covington        | Falls Chur |
| Sussex           | <u>Cities:</u>  | Louisa         | Chesapeake     | Roanoke        | Wythe          | Harrisonburg     | Manassas   |
|                  | Charlottesville | New Kent       | Franklin       | Salem          |                | Lexington        | Manassas   |
| <u>Cities:</u>   | Danville        | Powhatan       | Hampton        |                | <u>Cities:</u> | Staunton         | Winchest   |
| Colonial Heights | Lynchburg       | Spotsylvania   | Newport News   |                | Bristol        | Waynesboro       |            |
| Emporia          |                 | Westmoreland   | Norfolk        |                | Galax          |                  |            |
| Hopewell         |                 |                | Poquoson       |                | Norton         |                  |            |
| Petersburg       |                 | <u>Cities:</u> | Portsmouth     |                |                |                  |            |
|                  |                 | Fredericksburg | Suffolk        |                |                |                  |            |
|                  |                 | Richmond       | Virginia Beach |                |                |                  |            |
|                  |                 |                | Williamsburg   |                |                |                  |            |





# 2019 Virginia EMS Provider Mental Health Survey Results: Rappahannock EMS Regional Council

Virginia Department of Health
Office of Emergency Medical Services

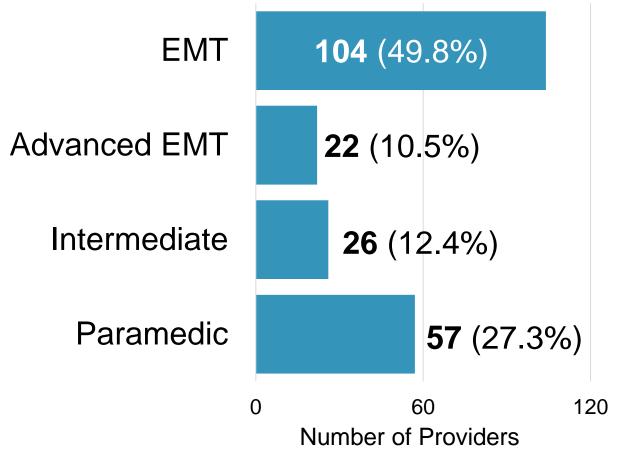
Vincent Valeriano, MPH, CHES



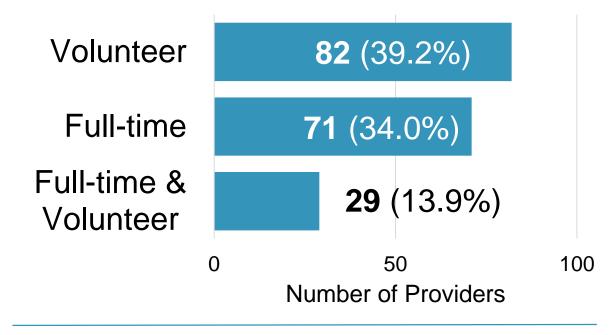


## Participants: 209 Active EMS Providers





## **Top Employment Statuses**

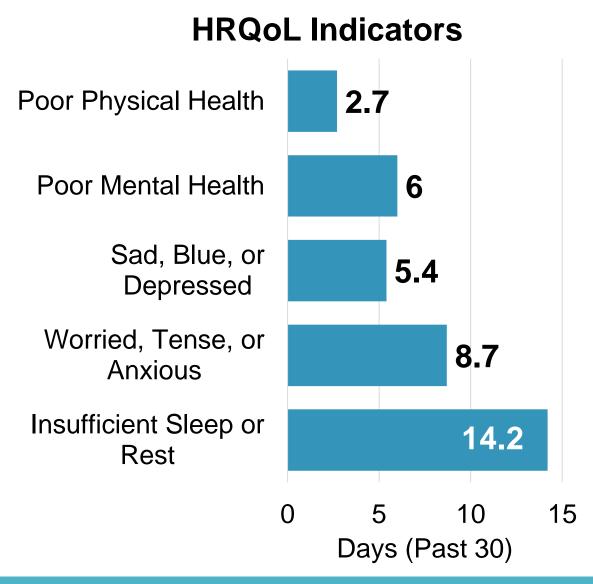


73.2%

of participants were associated with a fire suppression agency



## Key Findings: Health-Related Quality of Life (HRQoL)



Percent of Providers Who Experienced 14 or More Days of a HRQoL Indicator in a 30-Day Period

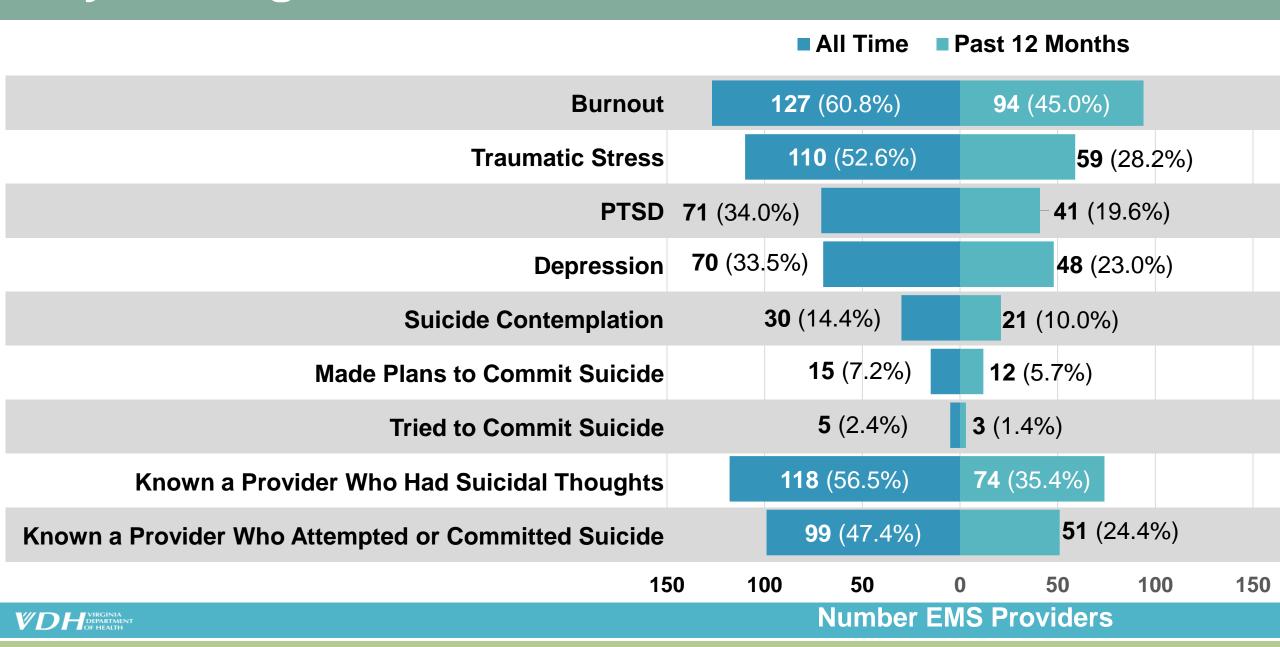
| HRQoL Indicator            | %     |
|----------------------------|-------|
| Poor Mental Health         | 19.0% |
| Sad, Blue, or Depressed    | 16.7% |
| Worried, Tense, or Anxious | 27.9% |

61.5%

of providers sleep less than 7 hours of on average in a 24-hour period



## **Key Findings: Mental Health Indicators**



## **Key Findings: Mental Health Indicators**

# Number of EMS Providers Who Reported at Least 1 Negative Mental Health Outcome

**All Time** 

16177.6%



**Past 12 Months** 

125

59.8%



## Key Finding: Agency Mental Health Culture

■ Agree & Strongly Agree ■ Disagree & Strongly Disagree

| EMS provider mental health is important to my agency  | 65.1% | 32.5% |  |
|---|-------|-------|--|
| My agency provides sufficient mental health support and services for EMS providers                  | 53.6% | 42.1% |  |
| If needed, I know where to find help within my agency for mental health issues                      | 62.7% | 34.4% |  |
| If needed, I would feel safe discussing mental health issues with my coworkers                      | 55.5% | 41.1% |  |
| If needed, I would feel safe discussing mental health issues with my supervisor or upper leadership | 55.0% | 42.1% |  |
| If needed, my coworkers would encourage me to get help for mental health issues                     | 75.1% | 22.5% |  |
| If needed, my supervisor or upper leadership would encourage me to utilize mental health services   | 73.7% | 23.0% |  |

0.0%



## **Next Steps**

- Survey dashboard
- Investigating additional mental health resources for providers
- Collaboration
- vincent.valeriano@vdh.virginia.gov

Scan the QR Code<sup>TM</sup> with your smartphone to view the full survey results



or use the link below:

http://bit.ly/EMSMHSurvey2019

